



## Attorney Observations

You are the best expert witness I've ever worked with . . . extremely knowledgeable with excellent credentials, but easy to work with . . . very hard working and very helpful . . . excellent identification of issues . . . You provided effective assistance during trial, and unimpeachable, understandable testimony (*PI Attorney of 35 years, after trial for which Mr. Dutil attended all, provided ongoing input, and testified*)

I appreciated your attention to and response to all of my requirements . . . You did a good job managing cost in light of the services needed – it was a good balance . . . Your timeline for providing services was also very good. (*Senior Defense Attorney for major, complex case*)

This was very helpful and very good, especially the outside-the-box thinking necessary for this case (*Senior PI Attorney on large, complex case after long call with reporting on preliminary expert opinion*)

You completed requests quickly and provided a strong evaluation for all issues. Bills from Heritage were fair and reasonable. . . . Your solid technical answers were impressive, especially because you were still able to explain them clearly for lay people (*Partner, Large Law Firm*)

You had a very good demeanor . . . Your attention to detail was particularly helpful . . . You did an excellent job with the deposition, being truthful but very careful (*Senior PI attorney with large, complex case, after several days of video-taped deposition*)

Your report was well-constructed with excellent attention to detail . . . very strong, yet such that a lay person could fully comprehend it (*Senior Defense Litigation Partner*)

The analysis in your report far outshone those by all the other experts concerning the issues . . . It was much more thorough, compelling, and relevant (*Defense Partner for large, complex construction case with many parties*)

You did a very good job, including a great job on cross . . . You were good on your feet, a real strength of yours. . . I wouldn't have changed anything about your work on the case. . . . We won \$400,000 with the jury after being offered \$15,000 all along, largely due to your work (*Long Time PI Sole Practitioner after report and testimony*)

The direct went well and accomplished what I wanted . . . You were only nicked in cross . . . I especially appreciated that your demeanor was unchanged when moving from direct to cross . . . in particular, there was no move to a combative approach. (*Senior Defense Partner after testimony*)

Our lawyers indicated that Chuck is a very good expert, the best they have worked with. (*Owner in large, complex case*)

Your report was excellent, detailed, and addressed every issue . . . The client and carrier were thrilled . . . There was no rebuttal report - after all, what could they say? (*Defense Partner*)

I am very appreciative of your work, including your quick response throughout the case . . . You were very helpful . . . You are a good teacher concerning the issues - I should know, as I am a previous schoolteacher for many years. (*Senior Defense Partner*)